



Wisconsin—State Resource Guide

State Mental Health and Substance Abuse Agency

For more information about admission, care, treatment, release, and patient follow-up in public or private psychiatric residential facilities, contact your State mental health and substance abuse agency:

Joyce Allen, Director
Bureau of Mental Health and Substance Abuse Services
Department of Health and Family Services
1 West Wilson Street, Room 434
P.O. Box 7851
Madison, WI 53702-7851
Phone: 608-267-7792
Fax: 608-267-7793
Internet: www.dhfs.wisconsin.gov/MH_BCMH

Spanish language assistance available

State Protection and Advocacy Agency

Each State has a protection and advocacy agency that receives funding from the Federal Center for Mental Health Services. Agencies are mandated to protect and advocate for the rights of people with mental illnesses and to investigate reports of abuse and neglect in facilities that care for or treat individuals with mental illnesses. These facilities, which may be public or private, include hospitals, nursing homes, community facilities, board and care homes, homeless shelters, jails, and prisons. Agencies provide advocacy services or conduct investigations to address issues that arise during transportation or admission to such facilities, during residency in them, or within 90 days after discharge from them. Contact:

Disability Rights Wisconsin
131 West Wilson Street, Suite 700
Madison, WI 53703
Phone: 608-267-0214 (TDD)
Toll-free: 800-928-8778 (Statewide)

Fax: 608-267-0368

Internet: www.w-c-a.org

Spanish language assistance available

Family Support

The Center for Mental Health Services awards grants to statewide, family-run networks to provide support and information to families of children and adolescents with serious emotional, behavioral, or mental disorders. For more information, contact:

Maggie Mezera, Executive Director
Wisconsin Family Ties
16 North Carroll Street, Suite 640
Madison, WI 53703
Phone: 608-267-6888
Toll-free: 800-422-7145 (Statewide)
Fax: 608-267-6801
E-mail: info@wifamilyties.org
Internet: www.wifamilyties.org

Centers for Medicare and Medicaid Services (CMS)

The Centers for Medicare and Medicaid Services, which are part of the Department of Health and Human Services, investigate some complaints about treatment facilities that receive Medicare and Medicaid funding. For further information at the national level, contact:

Centers for Medicare and Medicaid Services
7500 Security Boulevard
Baltimore, MD 21244-1850
Phone: 410-786-3000
Toll-free: 877-267-2323
TDD: 866-226-1819
E-mail: question@cms.gov
Internet: www.CMS.gov

You may also share your concerns with staff at the Centers for Medicare and Medicaid Services office in your area, which is Region 5. The regional office address and telephone number are:

Chicago Regional Office
Centers for Medicare and Medicaid Services
233 North Michigan Avenue, Suite 600
Chicago, IL 60601-5519
Phone: 312-886-6432
Fax: 312-353-0252
Internet: www.cms.hhs.gov/RegionalOffices/06_RO5.asp

Advocacy Organizations

Local chapters of Mental Health America (formerly the National Mental Health Association) have information about community services and engage in national and State level advocacy. For more information about the association, write or call:

Mental Health America of Wisconsin
734 North 4th Street, Suite 200
Milwaukee, WI 53203-2102
Phone: 414-276-3122
Toll-free: 877-642-4630
Fax: 414-276-3124
E-mail: mha@mhamilw.org
Internet: www.mhamilw.org

The National Alliance on Mental Illness maintains a helpline for information on mental illnesses and referrals to local groups. The local self-help groups have support and advocacy components and offer education and information about community services for families and individuals. For information about the Alliance's affiliates and activities in your State, contact:

NAMI Wisconsin
4233 West Beltline Highway
Madison, WI 53711-3814
Phone: 608-268-6000
Toll-free: 800-236-2988 (Statewide)
Fax: 608-268-6004
E-mail: nami@namiwisconsin.org
Internet: www.namiwisconsin.org

The National Mental Health Consumers' Self-Help Clearinghouse, funded partly by the Center for Mental

Health Services, promotes and helps to develop consumer-run self-help groups across the country. Technical assistance and materials are available on such topics as organizing groups, fundraising, leadership development, incorporating, public relations, advocacy, and networking. For more information, contact:

The National Mental Health Consumers' Self-Help Clearinghouse
1211 Chestnut Street, Suite 1207
Philadelphia, PA 19107
Phone: 215-751-1810
Toll-free: 800-553-4KEY (539)
Fax: 215-636-6312
E-mail: info@mhsselfhelp.org
Internet: www.mhsselfhelp.org

The National Empowerment Center is a Technical Assistance Center run by mental health consumers/survivors. The Center's mission is to carry a message of recovery, empowerment, hope and healing to people who have been diagnosed with mental illness. The Center provides information and referrals to consumer/survivor resources nationwide and offers technical assistance to individuals and groups involved in consumer empowerment activities. The Center distributes recovery-related publications and sponsors education and training activities. For information on consumer/survivor activities in your area, contact:

The National Empowerment Center
599 Canal Street
Lawrence, MA 01840
Phone: 978-685-1494
Toll-free: 800-769-3728
Fax: 978-681-6426
E-mail: info4@power2u.org
Internet: www.power2u.org

The Consumer Organization & Networking Technical Assistance Center (CONTAC) funded by the Center for Mental Health Services, is a resource center for consumers/survivors and consumer-run organizations across the United States. Services and products include informational materials; on-site training and skill-building curricula; electronic and other communication capabilities; networking and customized activities promoting self-help,

recovery, leadership, business management, and empowerment. For more information contact:

Consumer Organization & Networking Technical Assistance Center (CONTAC)

P.O. Box 11000

Charleston, WV 25339

Phone: 304-345-7312

Toll-free: 888-825-TECH (8324)

Fax: 304-345-7303

E-mail: usacontac@contac.org

Internet: www.contac.org

Other Sources of Information

There are many sources of information that you can tap. Your area mental health authority, which is generally a part of the local government, may be useful. Other branches of your city or county government also may be able to help. For example, the education office might have information about help for children, and the agency for the aging might know about services for senior citizens. In addition, your family physician or area hospital may be able to make referrals. For legal advice, contact your local bar association or go to www.findlegalhelp.org. Also, your local library and telephone yellow pages may have resource lists for sources of help in your community.

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